

hopejemimah.com return policy.

RETURN POLICY

Last updated: 7th, November 2019.

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund, store credit, or an exchange. Please see below for more information on our return policy.

RETURNS

All returns and purchases must be postmarked within 30 days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached. In the case of digital items, a requirement to show the extent of use, faultiness, discontent, and intention of purchase is all together required and evaluated in-order to process a refund,

RETURN PROCESS

To return an item, place the item securely in its original packaging and unaltered condition, and mail your return to the following address:

C/O Hope Jemimah
1481 Limberlost Road
London, ON.
N6G2C7. Canada.

Attn: Returns

For digital items, please refer to the 'returns' section above and email hope@hopejemimah.com for your refund inquiry.

REFUNDS

After receiving your return and inspecting the condition of your item, or digital purchase we will process your return. Please allow at least 7 business days from the receipt of your item/ digital item to process your return.

EXCEPTIONS

For defective or damaged products, please contact us at the email below to arrange a refund or exchange.

QUESTIONS

If you have any questions concerning our return policy, please contact us at: hope@hopejemimah.com.